



# Labor Updates

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Week of May 8, 2021

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Amber Shultz, Secretary  
Laura Kelly, Governor



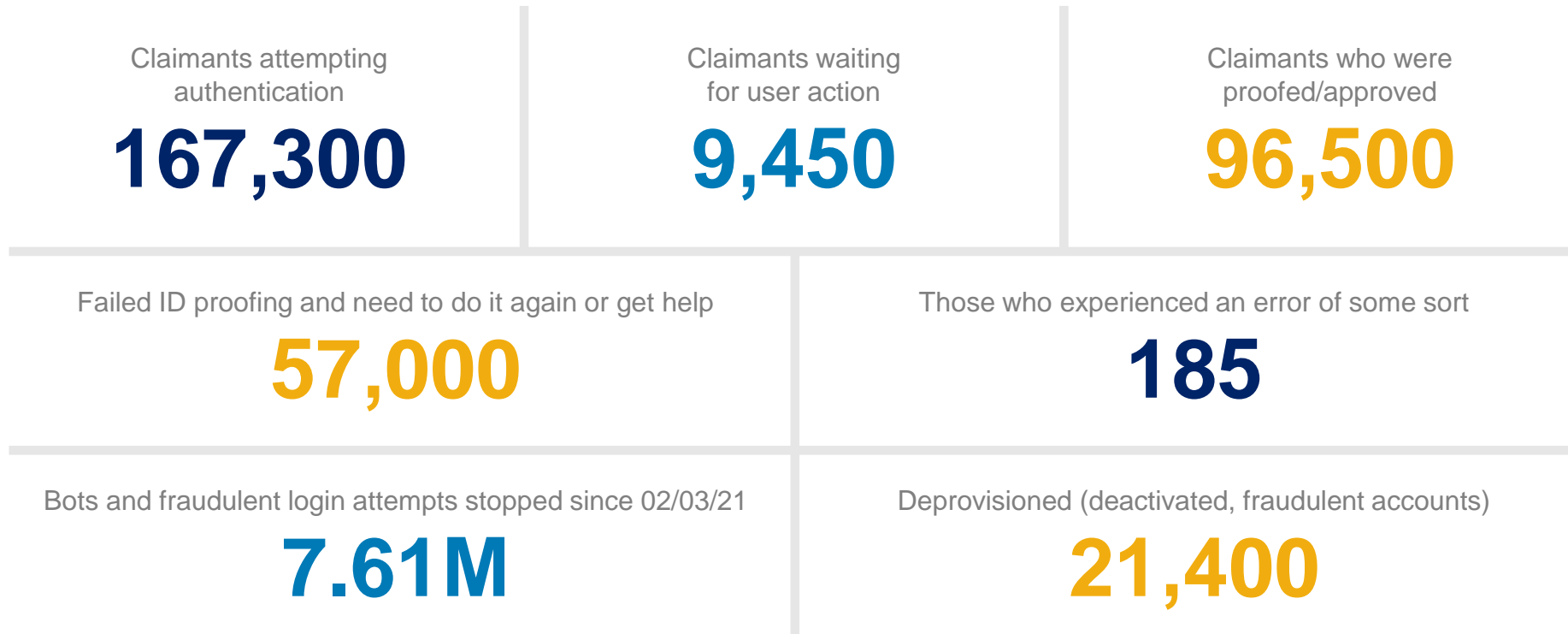
# News

Week of May 08, 2021

- ***KDOL updated its weekly FAQ last Thursday. [More information](#)***
- ***KDOL also published a modernization timeline. [More information](#)***

# Fraud Software Security Updates\*

As of 9:30 a.m., 05/10/21



\* Approximation. Information on each category can be found in the KDOL Weekly FAQ on the News & Alerts webpage, which can be accessed [here](#)

# PUA Backlog\*

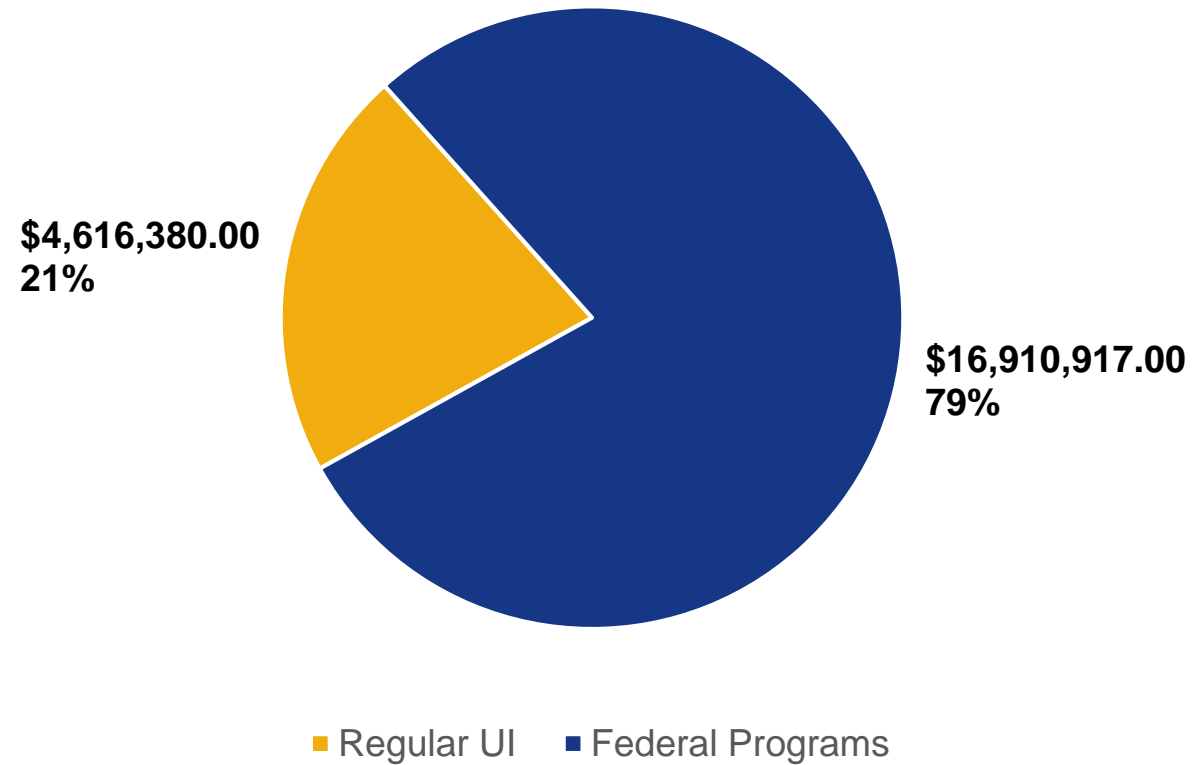
Data last updated 05/11/21

	AS OF 05/11/21	AS OF 05/04/21
Legitimate claims in the determination process	<b>16,465</b>	<b>16,166</b>
Claims in verification/upload process >21 days	<b>11,680</b>	<b>12,667</b>

\* Claims in verification/upload process for more than 21 days are considered backlogged. More information on the PUA backlog can be found in the KDOL Weekly FAQ on the News & Alerts webpage, which can be accessed [here](#).

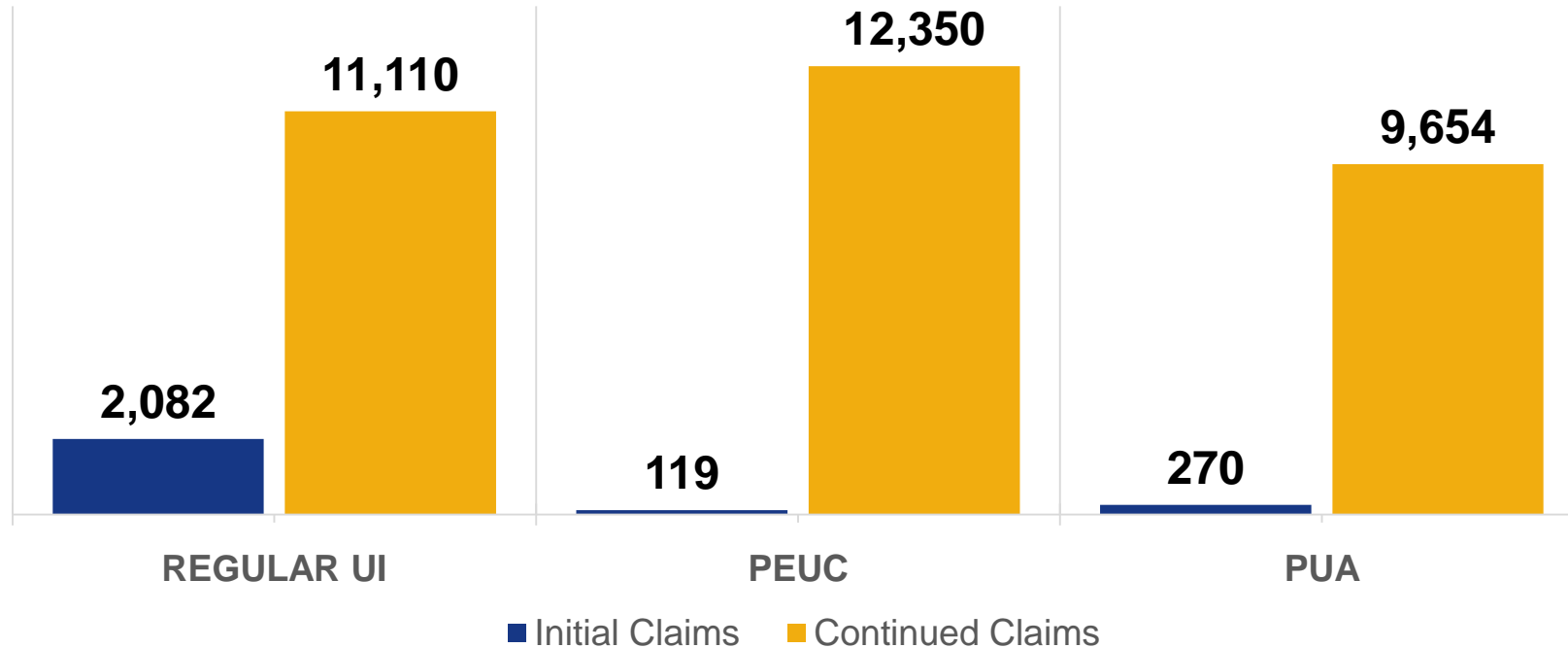
# Weekly Payments

*As of the week ending 05/08/21*



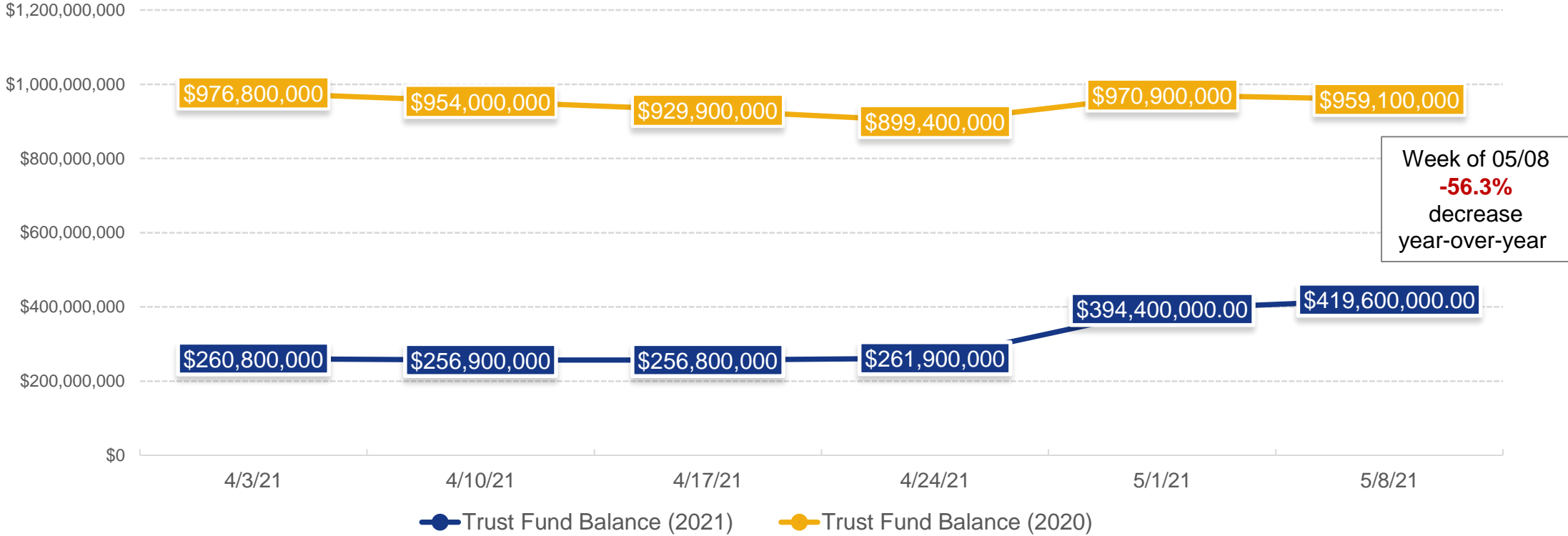
# Claim Totals

*Initial and continued claims as of the week ending 05/08/21*



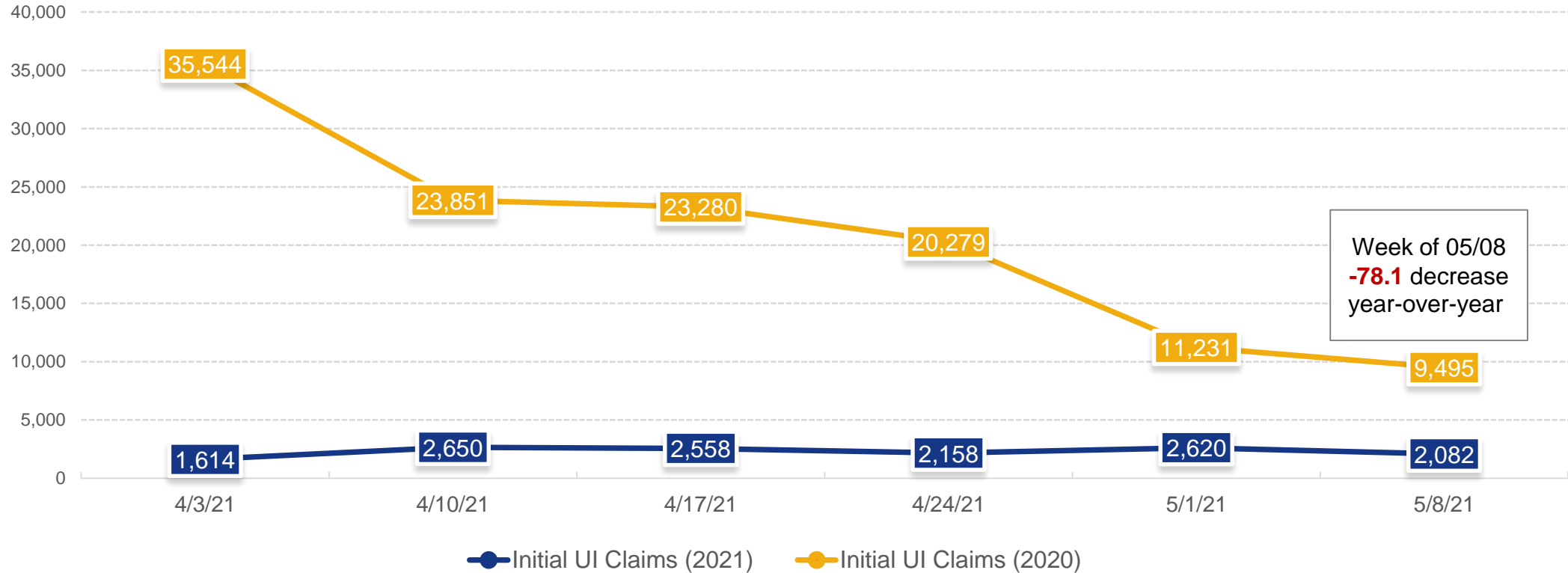
# Trust Fund Balances

6 week view, year-over-year, ending 05/08/21



# Initial UI Claims

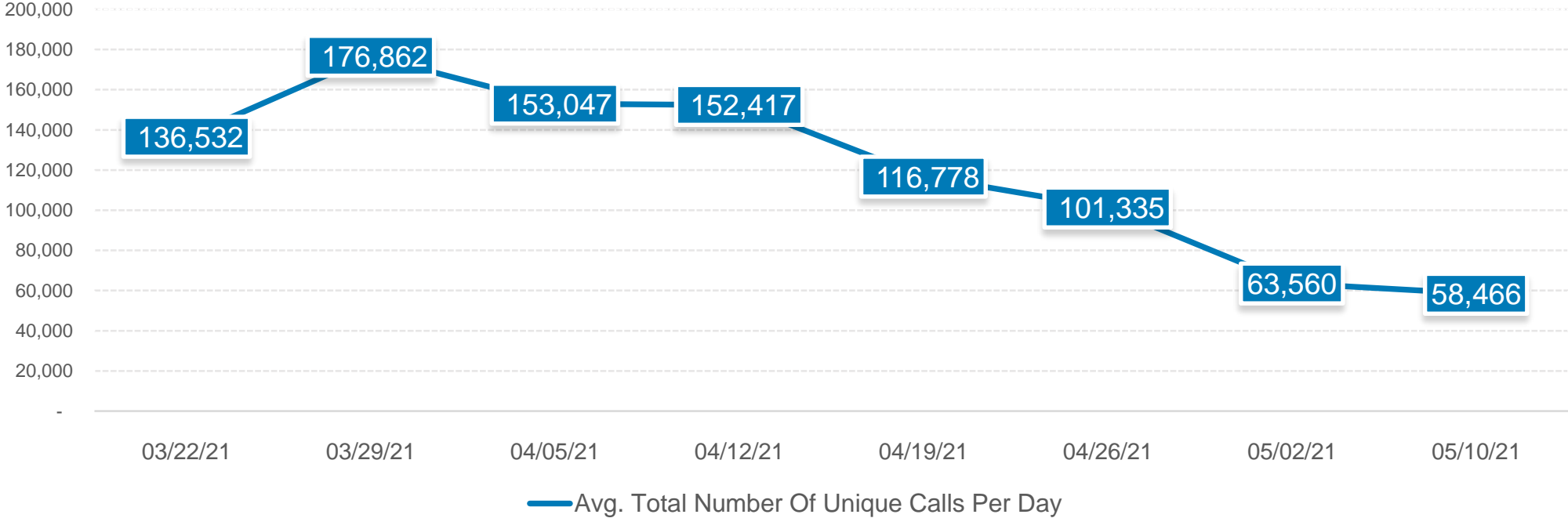
6 week view, year-over-year, ending 05/08/21





# Call Center Volume

Average total number of unique calls per day (the last 8 weeks)



The weekly count for the 04/05/21 report **excludes Friday 04/02/21** due to the fact that the KDOL GetKansasBenefits.gov website was down for the majority of the day, and this may have impacted call volume



# Resources

Since March 15, 2020 KDOL has paid out over 4.3 million weekly claims totaling over \$2.9 billion between regular unemployment and the federal pandemic programs. For more information, or to apply for unemployment benefits, go to <http://www.getkansasbenefits.gov/>.

- **Report Fraud Website**  
<https://www.dol.ks.gov/fraud>
- **Unemployment Insurance Benefits Self Service Portal**  
<https://uiassistance.getkansasbenefits.gov>

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Department of Labor**

